

Crown Agency Board Governance: Vancouver Coastal Health Authority

As at February 2013

Released: [16 April 2012](#)

Discussed by the Public Accounts Committee: [11 June 2012](#)

Self-assessment conducted by the VCH Board and CEO

Self-assessment conducted by Health Authorities Division , Ministry of Health

Comments from VCH:

“There are still delays in getting approval from the government for VCH board members. All other recommendations are deemed to be fully or substantially implemented.”

Comments from Ministry of Health:

“Preparatory to completing this form, the Ministry of Health and the Vancouver Coastal Health Authority have reviewed progress on the six recommendations, and are in agreement with the status of the same.”

RECOMMENDATION AND SUMMARY OF PROGRESS	SELF-ASSESSED STATUS
Recommendation 1: Government and the Vancouver Coastal Health board ensure that board member candidates are appointed in a timely manner.	Partially implemented

Actions taken, results and/or actions planned (VCHA):

“Timeliness of the board appointments has been partially implemented with the assistance of the MOH. VCH recommended candidates that would match our Skills and Competency Requirements to complement the full range of Board needs have all been declined over the past two years without any reason given.”

Actions taken, results and/or actions planned (Ministry of Health):

“The Ministry of Health has had discussions with the Board Resourcing and Development Office (BRDO) on the timeliness of the board appointment process; while no process changes may have been made, the Ministry’s understanding is that the appointment backlog has since been largely addressed. The Ministry will relay VCHA’s current feedback to BRDO.”

Recommendation 2: The Ministry of Health and the Vancouver Coastal Health board come to a shared understanding of the board’s role in establishing the health authority’s accountabilities and the ministry’s performance expectations, as these relate to province-wide strategic priorities for health care.	Fully or substantially implemented
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Actions taken, results and/or actions planned (VCHA):

“Joint meetings on this topic, which have been both positive and productive, have taken place between the Ministry and the VCH board and executive.”

Actions taken, results and/or actions planned (Ministry of Health):

“Joint meetings on this topic, which have been both positive and productive, have taken place between the Ministry and the VCH Board and executive.”

All information has been provided by the organization and has not been audited.

<p>Recommendation 3: The Vancouver Coastal Health board ensure board members receive adequate orientation and ongoing professional development to fulfil their governance roles and responsibilities.</p>	<p>Fully or substantially implemented</p>
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Actions taken, results and/or actions planned (VCHA):

“VCH now has an established framework for orientation of new board members. Orientation is conducted at the time that the new board member commences his/her term . All board members are invited to attend the orientation as a refresher and an evaluation is conducted after each orientation, and ach new board member is assigned a board mentor. In addition, committee chairs provide an orientation for new board members joining their committee while staff also provide additional support.”

Actions taken, results and/or actions planned (Ministry of Health):

“The Ministry’s representative on the VCHA Board has had first-hand experience with the VCHA’s board orientation program, and found it to be highly comprehensive.”

<p>Recommendation 4: The Vancouver Coastal Health board conduct annual performance evaluations for all board members.</p>	<p>Fully or substantially implemented</p>
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Actions taken, results and/or actions planned (VCHA):

“VCH has built in a process for annual evaluation of all board members that is led by the Governance and Human Resources Committee. Each member completes a self assessment and an assessment of their fellow board members. The Chair then meets with each member to review the results of their assessment and development plans for the following year.”

Actions taken, results and/or actions planned (Ministry of Health):

“The Ministry agrees with the commentary by VCHA in the self-assessment that it submitted to OAG.”

<p>Recommendation 5: The CEO performance evaluation be clearly linked to the achievement of strategic priorities.</p>	<p>Fully or substantially implemented</p>
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Actions taken, results and/or actions planned (VCHA):

“The CEO’s 2011/12 evaluation was based on the strategic priorities for the organization, while the CEO’s performance plan for 2012/13 include indicators and targets established by the CEO in consultation with the Board. An annual CEO evaluation is conducted each spring.”

Actions taken, results and/or actions planned (Ministry of Health):

“The Ministry’s representative on the VCHA Board has no involvement in the CEO performance evaluation.”

<p>Recommendation 6: The Vancouver Coastal Health board oversee the development and implementation of an external communications plan that defines its role in stakeholder relations and external communications.</p>	<p>Fully or substantially implemented</p>
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Actions taken, results and/or actions planned (VCHA):

“A new Communication Strategic plan was developed and approved by the board in June 2012 and has been implemented.”

Actions taken, results and/or actions planned (Ministry of Health):

“The Ministry agrees with the commentary by VCHA in the self-assessment that it submitted to OAG.”

All information has been provided by the organization and has not been audited.